

Pricing Brochure

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Product Overview

AnentTech provides a number of services for businesses of all sizes. Don't be locked into a plan that doesn't meet your needs. We provide a customized model that allows you to pick and choose the services you want supported.



Tiered Support Model

Whether you're a team of 3 or a team of 300, there is a tier that will work for you.

Do you need 10 hours or 1000 hours, we'll help you choose the best option to meet your needs.

Our models range from a **lite tier** all the way up to the **gold tier**.

Flexible Model

Need more hours one month, but don't want to get locked into a long term contract. With our flexible model, we can scale up and down as your business does as well.

What do we support

Our team can help with any IT related issues within your office. These typically range from user setup, malware/virus removal, printer and software setup, as well as maintaining servers for your business critical applications.

Tiers (What's included)

Lite Tier - 1-9 hours a month

- \$130 per hour
- Email support only
- 24 hour SLA response (business hours only)

Bronze Tier - 10-19 hours a month

- \$115 per hour
- Up to 3 users within our Ticketing system
- 12 hour SLA response (business hours only)
- Maintenance of up to 1 Server
- User and Email Setup (10 users)
- Limited phone support

Silver Tier - 20-39 hours a month

- \$100 per hour
- Up to 7 users within our Ticketing system
- 12 hour SLA response (business hours only)
- Maintenance of up to 2 Servers
- User and Email Setup (25 users)
- Phone support

Gold Tier - 40+ hours a month

- \$90 per hour
- Up to 15 users within our Ticketing system
- 8 hour SLA response (Limited after hours support)
- Maintenance of up to 4 Servers
- User and Email Setup (unlimited users)
- Phone support

*Hourly rates available for additional hours